

FULL TERMS & CONDITIONS

UNDER 18's

- All participants under the age of 18 need their parent/guardian to sign the guardian statement/consent form
- It is the responsibility of the parent/guardian to ensure that the young person is aware of the risks involved in participating in adventurous activities, and that they understand the importance of the following terms.

ALL PARTICIPANTS

PARTICIPATION IN ADVENTUROUS ACTIVITIES

Participation in adventurous activities entails some risk of injury. **Venture-Out** staff are trained and appropriately qualified to run activity sessions and will at all times proceed in a manner to limit the risk of injury. Staff to participant ratios will always follow advice from the Adventure Activity Licensing Authority and relevant governing bodies

- I understand and fully accept that participating in outdoor activities entails some risk, and that while risks are minimised, accidents and injury may occur.
- I will ensure that I am fully prepared for my activity day, bringing appropriate clothing and footwear for the activities I am participating in and the weather conditions, plus a full change of clothes and any medication I may need.
- Whilst under **Venture-Out** staff's instruction, I will listen carefully to and abide by all oral instructions and rules given to me. I understand that failure to do so may result in an accident.
- I agree to wear all safety equipment provided by Venture out in the manner demonstrated by **Venture-Out** Staff.
- I understand that certain elements of participation in outdoor activities will involve physically challenging activities.
- I acknowledge that I am also responsible for my own possessions whilst under **Venture-Out** supervision. I have been advised to leave valuable possessions at home. **Venture-Out** will not be liable for any loss or damages to possessions I bring.
- To the best of my knowledge I have declared all medical conditions (including pregnancy) which may make it more likely that I be involved in an incident which could result in injury to myself or others.
- In addition, for parents and guardians signing on behalf of an under eighteen year old participant, I also accept that the group leader/organiser is directly responsible for my child between activity sessions, and that they are not supervised by **Venture-Out** staff outside of activity sessions.
- I agree that any photographs taken whilst I am on site may be used in promotional material by **Venture-Out** and on their Facebook page. On Facebook no names will be attributed to any person under the age of 18. If for child protection reasons my child should not be on any form of social media or internet then I will inform Venture-Out on the consent form. I also understand that if I have provided an email address that **Venture-Out** may use my contact details to send me information on future events or special offers.

(continued below)

LIABILITY AND INSURANCE

- Whilst **Venture-Out** has an excellent safety record, responsibility for injury arising from activities whilst under our supervision can only be accepted if caused by negligence on the part of **Venture-Out** staff.
- For those hiring canoes or kayaks the limit of our liability rests with the equipment that we provide, you as hirers are making the judgement that what you are undertaking, be it on a local river, local canal or in a remote location where you have taken our equipment to, is within your personal competence.

HEALTH AND SAFETY CONSIDERATIONS

- **Venture-Out** Staff may require any participant to leave the activity if that person acts in any such manner as to endanger him/herself or any other person. The activity leader may require any participant to leave the course if that person is not of a suitable standard to be on that particular activity.

FOR THOSE MAKING THE BOOKING

FEEES

- A booking is only taken when a deposit/payment is received with a completed booking form, followed by the balance of the activity 7 days before the date unless agreed differently.
- If payment procedures are not adhered to **Venture-Out** reserves the right to cancel said booking with no refund of deposit.

CANCELLATIONS, REFUNDS OR TRANSFERS

- A customer must apply in writing (e-mail), to cancel or change an activity date.
- Should you cancel your booking for any reason more than 14 days before the activity date commences, we will hold the deposit against a future booking during the remainder of the year.
- Should you cancel your booking for any reason less than 7 days before the activity date, there will be no refunds and the full amount will be payable.
- Whilst every reasonable attempt will be made to deliver the booked activity, **Venture-Out** reserves the right to cancel or modify the activity due to safety considerations and factors beyond our control. In these instances customers will be contacted as soon as possible to discuss what alternative activities can be offered or another date suggested.
- **Venture-Out** shall not be liable for any additional related expenses which may occur if a party is cancelled by us.